



## Control Source Inc Terms and Conditions of Sale

### **Prices**

Prices not quoted are subject to change at any time without prior notice. Quoted prices are valid for 30 days from date of quote.

### **Product Specifications**

Product listings and specifications are subject to change without notice.

### **Billing**

Orders below \$50.00 may be subject to a handling fee. All billings will be at prices in effect at the time of purchase. Some items may be shipped in a standard carton quantity at the discretion of Control Source.

### **Payment Terms**

Payment is due within 30 days of invoice date for qualifying accounts for product. Payment is due upon receipt of invoice for services. Past due invoices may be subject to interest at 1½% per month. We accept Visa, MasterCard and American Express.

### **Sales Tax**

Control Source is required by law to charge and collect state and local sales tax unless an exemption exists in the states of North Carolina, South Carolina, and Tennessee. Customers must submit a state sales tax exemption certificate for our files to avoid sales tax charges. If no exemption certificate is submitted, sales tax will be charged.

### **Method of Delivery**

Our standard method of shipment is UPS ground delivery FOB shipping point. Other shipping and delivery methods are available upon request at customer expense.

### **Future Deliveries**

All orders for future scheduled deliveries must be confirmed in writing with specific delivery information. Any changes in delivery schedules must be agreed upon by Control Source and customer and must be confirmed in writing. Blanket orders may be non-cancellable.

### **Shipment Inaccuracies**

Notification of any shortages, overages, or other shipment errors must be received within 10 days of receipt of shipment.

### **Special Handling**

Air shipments and expedited shipments are subject to handling fees.

### **Returns**

No returns will be accepted without written authorization and are subject to restocking fees. Non-stock items, software, European, and certain other items are non-cancelable and non-returnable. Returns are subject to the manufacturer's condition as well.

### **Warranty**

Control Source extends to the purchaser only those warranties, if any, given by the product manufacturers. The specific warranties, if any, offered by the manufacturers and extended by Control Source are in lieu of any other warranties, expressed, implied, or statutory. No other warranties are extended or granted by Control Source to the purchaser. Control Source shall have no liability for consequential damages. The responsibility of Control Source is limited to repairing, replacing, or issuing credit, at our discretion, for products determined to have become defective during the warranty period set forth by the manufacturer.